



[Contact Us](#) | [Locations](#) | [\(865\) 544-5400](#)

It's time to go **CONTACTLESS!**

We are excited to announce all cards reissued by mail will now be contactless cards.



Your card is expiring soon, and we need to make sure we have your correct address. Please confirm your mailing address is up to date so we can make sure your contactless card arrives safely at your home! You can review and update your address by calling us at (865) 544-5400, logging in to online banking, or using our mobile app.

Viewing and updating your address is easy.

Online Banking Steps:

1. Log in to [Online Banking](#)
2. Click **User Options**
3. Select **Change Address**
4. Enter your address
5. Click **Submit**

Mobile Banking Steps:

1. Log in to [KTVAECU® Mobile App](#)
2. Open menu and select **Settings**
3. Select **Change Address**
4. Enter your address
5. Select **Update**

What does Contactless mean?

With our contactless cards, you will no longer have to insert the card into the point-of-sale (POS) terminal. Just hold your card 1-2 inches from the contactless-enabled POS terminal and VOILA! Your payment will be processed, and you didn't even have to swipe, dip, or insert your card. Contactless cards use the same trusted security as chip cards and save you time at checkout!



Look for the Contactless Symbol!

Be on the lookout for the contactless symbol at the register! You will find the contactless symbol on any POS terminal that accepts contactless payments and on the back of your card too.

Also, we hope you like the new modern look of our card! The front of our debit card is now vertical, and your personal account information is printed on the back.

Learn more about contactless cards **NOW!**

[LEARN MORE](#)

